

MODE Members: Learn how to book Shared rides on Lyft!

WHEN

Walk-ins Wednesdays, 11AM–2PM

OR

Appointments Mondays &
Wednesdays, 11AM–6PM

No training sessions: 12/26, 1/2 & 3/13

WHERE

Virginia Avenue Park
Conference Room
2200 Virginia Avenue

FREE
HANDS-ON
TRAINING
FOR THE **LYFT APP**

For Appointments

Email
Connie.Rivera@smgov.net

Text
MODE to
310.662.3696

A trained MODE Ambassador will coach you on:

- Downloading the Lyft app
- Entering pick-up and drop-off locations
- Navigating app menu options
- Rating drivers
- Understanding the MODE service area
- General Troubleshooting

Please be sure to bring the following to the training:

- 1 Your MODE ID card
- 2 Your fully charged iPhone or Android smartphone
- 3 Your preferred credit, debit or prepaid card to set up payments on the Lyft app

Please note

Only registered MODE members may attend the training. You are encouraged to bring a fellow MODE rider, to learn how to use the Lyft app together. Caregivers and relatives are also welcome.

For more details, or to schedule a ride to the training session, please contact the MODE Call Center at **310.458.MODE (6633)**.

