



ENGLISH

SURVEY: The Big Blue Bus requests your input on the design and functionality of the new seat prototypes for the Bus Stop Improvement Project (BSIP). These two seats (Seat A and B) include feedback from an earlier design that was reviewed by members of the Disabilities Commission and the Commission for Senior Community and a group of current bus customers with a wide range of physical health & fitness.

1. Where did you view the mock-up of the new single seat?

- Ken Edwards Center
- Montana Branch Library
- Lincoln at Ashland Ave (northbound)
- Lincoln at Montana (northbound)
- At Santa Monica-UCLA Medical Center
- St. John's Hospital

2. What is your age?

- Under 18
- 18-29 years old
- 30-49 years old
- 50-64 years old
- 65 years and older

3. On average, I currently use public transit (Big Blue Bus or another provider):

- Every day
- One to four days per week
- Five days a week
- One to four days per month
- Less than once a month but I use it occasionally
- I prefer not to use public transit

We want this new double-seat design to accommodate as many people as possible.

4. To allow us to analyze the results of your feedback, it would be useful to understand how you might identify yourself:

- I am in good shape. I am able to walk up to half a mile to a bus stop and wait/stand for a bus for up to 15 minutes.
- I am able to walk up to half a mile to a bus stop, but I will need to sit down immediately after arriving at the stop because of fatigue
- I am an "active senior"; I might have had some physical injuries but I am fully recovered and living a very active life.
- I have physical limitations due to age, disease or injury.
- If the stop did not have any seating, this would be devastating. It would severely limit my mobility and independence.

5. My height is

- Under 5'
- Between 5'-5'6"
- 5'7"-6'0"
- 6'1 and above

Seat A

6. Please read and respond to the following questions about Seat A.

	Strongly Disagree	Disagree	Don't know/Don't care	Agree	Strongly Agree
Seat A is comfortable enough for me to sit for at least 5 to 10 minutes.					
The back of Seat A is high enough to provide me with support.					
The design of Seat A, including the angle of the arms and seat base, fit the contours of my body well.					
Seat A is designed so that I can sit and stand with ease.					
I think Seat A is attractive					

7. When I see Seat A, this is how I feel (circle)



Happy



Indifferent



Angry



Sad



Surprised



Disgust



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Seat B:

8. Please read and respond to the following questions about Seat B.

	Strongly Disagree	Disagree	Don't know/ Don't care	Agree	Strongly Agree
Seat B is comfortable enough for me to sit for at least 5 to 10 minutes.					
The back of Seat B is high enough to provide me with support.					
The design of Seat B, including the angle of the arms and seat base, fit the contours of my body well.					
Seat B is designed so that I can sit and stand with ease.					
I think Seat B is attractive					

9. When I see Seat B, this is how I feel (circle)



10. Would you like to be entered into our raffle to win a 30-day pass? If so, please provide us with your contact information below. Entering your email address here does *not* get you added to our mailing list.

NAME: _____

ADDRESS: _____

PHONE: () _____

EMAIL: _____

11. Are you interested in receiving Rider Updates from Big Blue Bus? Please enter your email address so we can add you to our list.

EMAIL: _____

Please provide us with additional feedback and suggestions for improving the seat.



You can also fill this out online at www.bigbluebus.com/BSIPseatsurvey or call us at 310-451-5444. Please drop off at Ken Edwards Center or mail to Big Blue Bus at 1660 7th Street, Santa Monica, CA 90401.



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